



कुमाऊँ विश्वविद्यालय, नैनीताल-263001 (उत्तराखण्ड)
KUMAUN UNIVERSITY, NAINITAL (UTTARAKHAND) INDIA
(Accredited "A" Grade by NAAC)

पत्रांक :

दिनांक 21/10/2024

Alumni Feedback Analysis

2023-24

Alumni are an important asset for every institution's progression. Their involvement reflects a positive aura and is particularly essential in the development of any university. The IQAC of the university is continuously working on quality improvement and the upgradation. In order to have a direct involvement with Alumni, Kumaun University initiated the process of Alumni feedback from the year 2023 onwards so as to overcome the lag areas of the university and scope for further improvement. Kumaun University has a history of more than 50 years so, our Alumni have been serving at highly reputed organizations as Assistant Director, Professors, Directors, Secretary etc. We appreciate the feedbacks received and hope it will take our University to the new heights.

Objectives of Alumni's feedback:

1. To overcome our shortcomings and come up with creative solutions.
2. To identify the requirement of additional facilities and infrastructure needed to improve student learning.

Online Feedback were collected regarding various aspects grading into four level of satisfaction as per asked. On the basis of four options, the whole data was analyzed. About 57.1% Alumni were satisfied with the University's efforts to maintain and update alumni networks and communications while 33.3% were very satisfied. 57.1% Alumni feel that the university's career services and alumni networking opportunities help you to advance in your career. 47.6 % alumni believe that our education system is upto date for building up career or other academic pursuits while 28.6 % were very satisfied with it. About 61.9 % were


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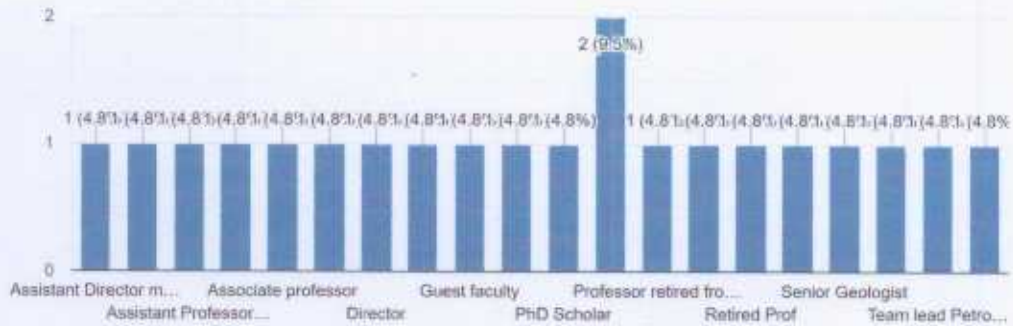
satisfied with the University's effort to maintain and enhance campus infrastructure and facilities. 42.9 % of our Alumni recommend Kumaun University to potential students or colleagues based on their own experiences. On the other hand, 42.9% Alumni found it to be very satisfied. 42.9% of the Alumni were very satisfied while 47.6 % of them are satisfied with the support and guidance provided by faculty and staff during their time at the university. Only 38.1 % Alumni perceive their degree from Kumaun University in terms of career opportunities and professional growth where as 47.6 % find it very valuable. 81 % Alumni were very well satisfied with Kumaun University to foster a sense of community and belonging during their time as a student. 47.6 % Alumni finds it effective while 42.9 % very effective for university to promote and support research activities during their time as a student. About 52.4 % say that University always supports alumni participation in national conferences, seminars, and symposia.


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Your present designation

21 responses



1. How satisfied are alumni with the university's efforts to maintain and update alumni networks and communications?

12 / 21 correct responses

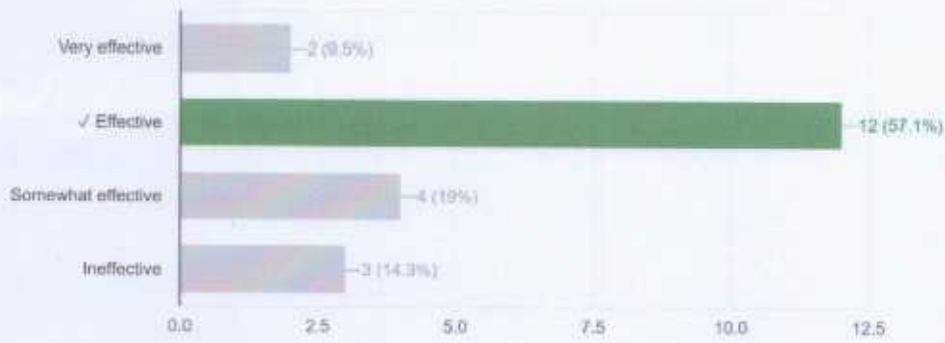


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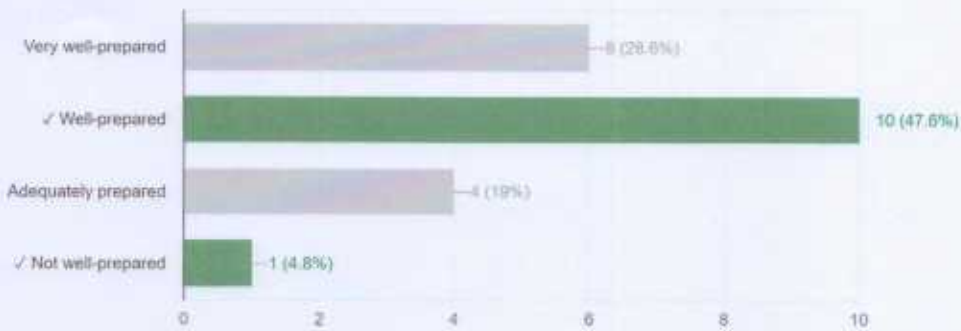
2. How effective were the university's career services and alumni networking opportunities in helping you advance in your career?

12 / 21 correct responses



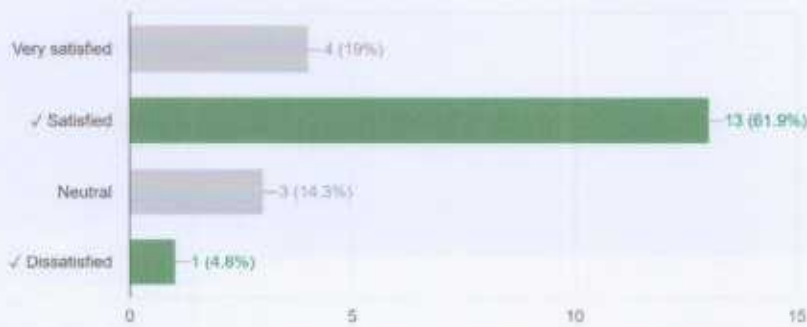
3. How well-prepared did your university education at Kumaun University make you for your career or further academic pursuits?

11 / 21 correct responses



4. How satisfied are alumni with the university's efforts to maintain and enhance campus infrastructure and facilities?

14 / 21 correct responses




Director.
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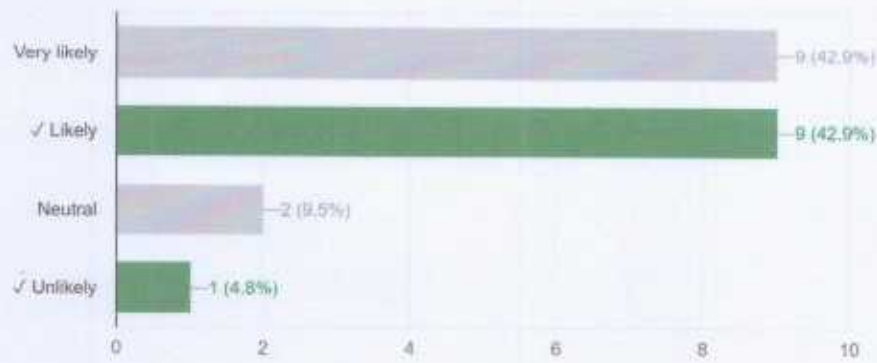
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5. How likely are alumni to recommend Kumaun University to potential students or colleagues based on your own experiences?

10 / 21 correct responses



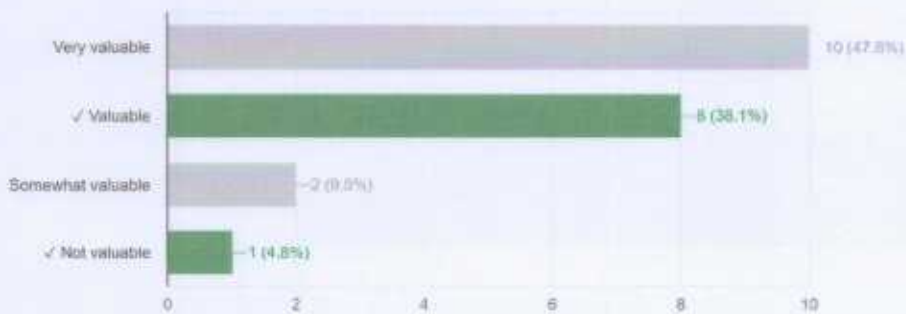
6. How satisfied are alumni with the support and guidance provided by faculty and staff during their time at the university?

11 / 21 correct responses



7. How valuable do alumni perceive their degree from Kumaun University in terms of career opportunities and professional growth?

9 / 21 correct responses

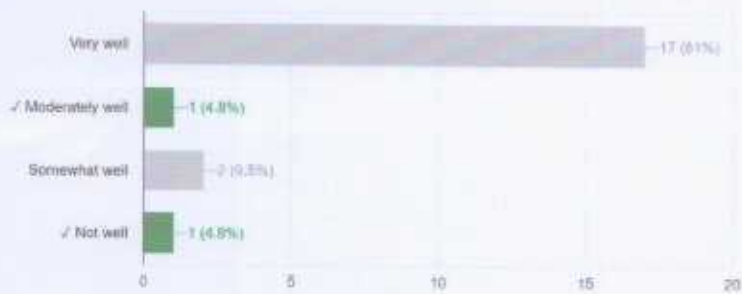


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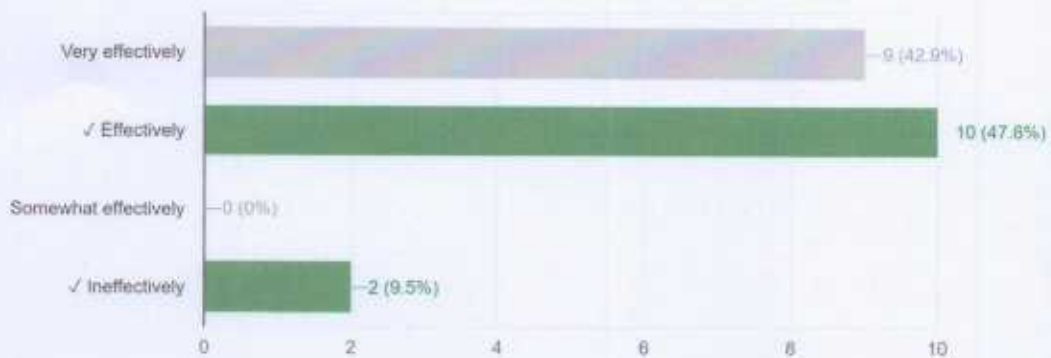
8. How well did Kumaun University foster a sense of community and belonging during your time as a student?

2 / 21 correct responses



9. How effectively did the university promote and support research activities during your time as a student?

12 / 21 correct responses



10. How regularly did the university support alumni participation in national conferences, seminars, and symposia during your time as a student?

7 / 21 correct responses



Sanku
 Director.
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Suggestions from Alumni

- Alumni emphasised on strengthening of Infrastructural facilities so as to foster a good and comfortable environment conducive to student's growth as per today's need.
- They also suggested to organize frequent meetings with Alumni at least twice in a year so as to have a fruitful discussion that will benefit our students.
- They also emphasised on the interaction of Institution with parents to enable them to identify and overcome the challenges faced by the student.
- They advised to organize Alumni meets every year or every second year so that students can freely interact with them and gain knowledge and suggestions for their carrier.

Alumni Feedback analysis

- About 33.3% Alumni were not satisfied with the university's career services and alumni networking opportunities in helping for advance in career.
- About 23.8 % Alumni doubt on the well-preparedness of the University's education at Kumaun University that make them for career or further academic pursuits.
- About 28.6 % Alumni says university rarely supports alumni participation in national conferences, seminars, and symposia.


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पत्रांक :

दिनांक.....

ACTION TAKEN REPORT

Concern

- About 33.3% Alumni were not satisfied with the university's career services and alumni networking opportunities in helping for advance in career.

Action taken

- We have increased the number and relevance of job-oriented workshops in the University.
- Alumni networking programs through WhatsApp group has been started to facilitate better connections among alumni.

Concern

- About 23.8 % Alumni doubt on the well-preparedness of the University's education at Kumaun University that make them for career or further academic pursuits.

Action taken

- Revision of the existing curriculum in collaboration with faculty and industry experts.
- Developing a structured program to engage alumni for mentorship, networking, and career support.

Concern

- About 28.6 % Alumni says university rarely supports alumni participation in national conferences, seminars, and symposia.

Action taken

- Dedicated fund is being planned to support alumni who wish to participate in relevant national conferences, seminars, and symposia.

Concern

- Infrastructural facilities need to be strengthened.

Action taken

- Infrastructure facilities are updated every year wherever required.

Concern

- Frequent meetings, twice in a year need to be organized.

Action taken

- Alumni cell has been instructed to arrange frequent meetings with alumni.
- Alumni meets were organized by departmental alumni associations.


Director.
25/04/2024
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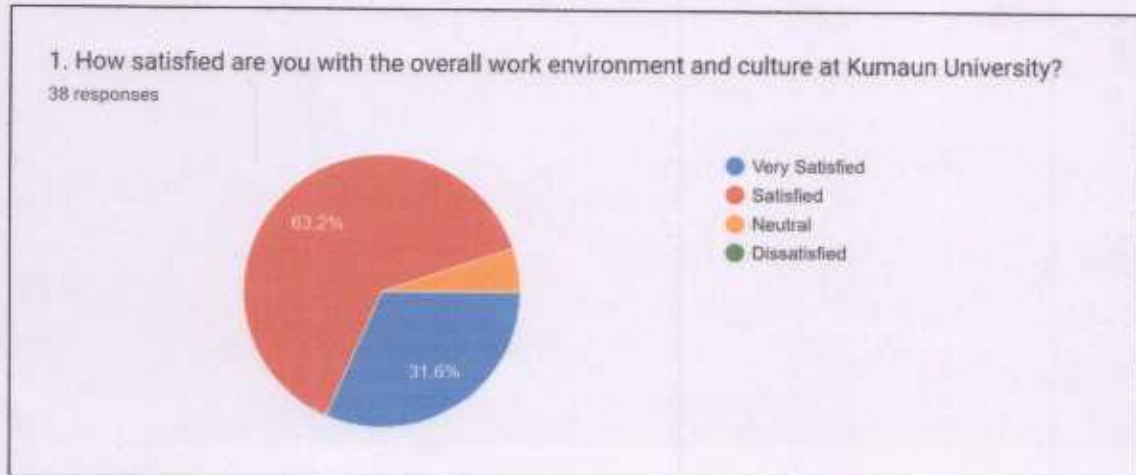
दिनांक 20/04/2024

Employee's Feedback Analysis Report 2022-23

Data Collection

Internal Quality Assurance Cell (IQAC) of the Kumaun University made an effort to receive feedback from employee of the University. For this purpose, google form was created and all the employee were asked to submit their feedback. The University received 38 responses which are based on their satisfaction level in terms of environment, culture, support, resources, communication channels, transparency of policies, professional development, support services, cleanliness, opportunities for teamwork, work life balance and appreciation in their respective work place. The feedback questions consisted of four degrees of satisfaction: Very satisfied, Satisfied, Neutral, Dissatisfied.

Feedback Analysis Report

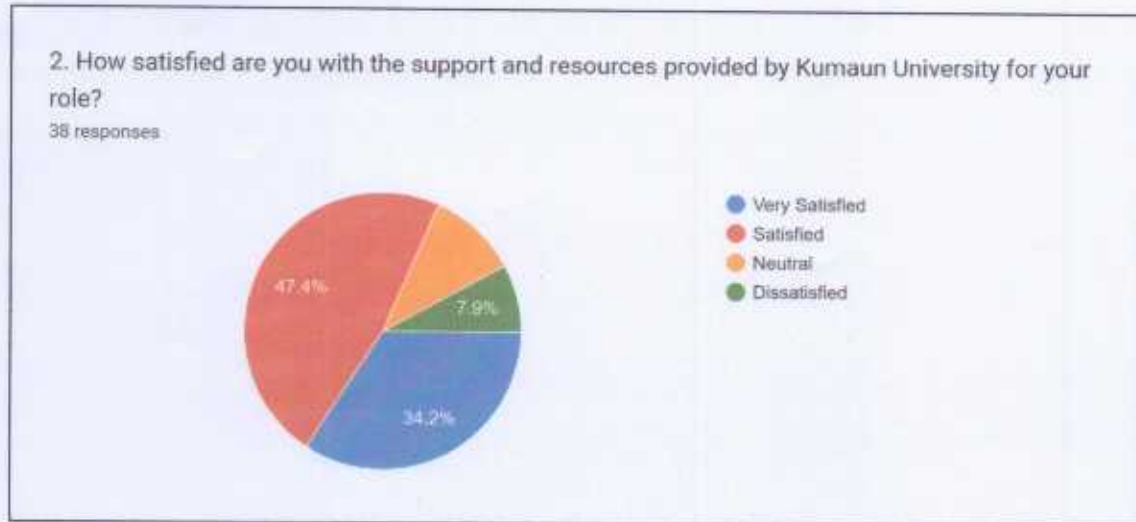


Maximum percentage (63.2%) of employee was satisfied with the overall environment and culture of the University while 31.6 % employee were observed to be very satisfied. Out

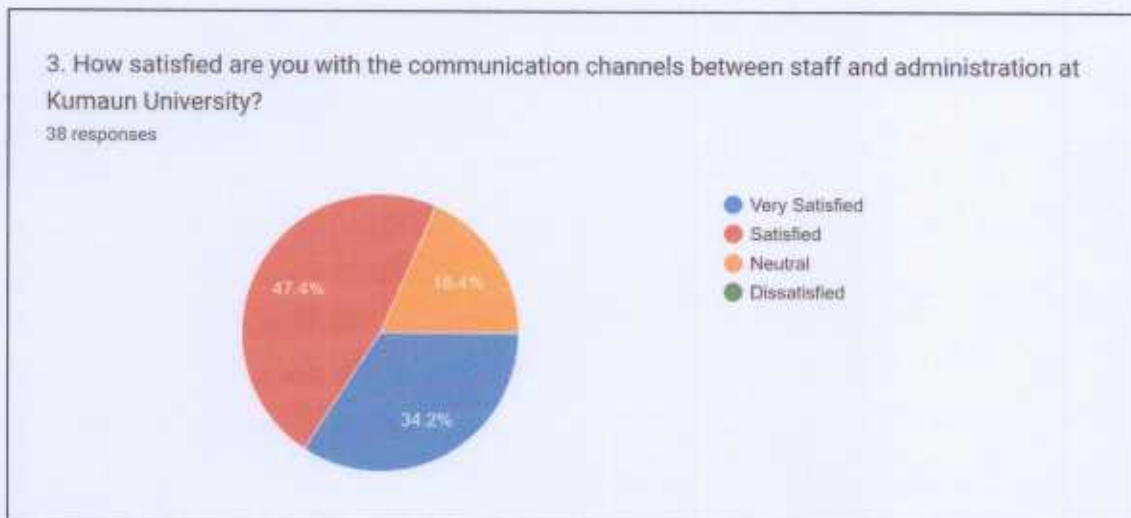
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of 38, two employee (5.2%) were given neutral response for the same. None reported it to be dissatisfied.



It was observed that 47.4% of employee was satisfied with the support and resources provided by the University while 34.2 % employee were observed to be very satisfied. 7.9% of the employee were dissatisfied with the same while 10.5% have given neutral response.



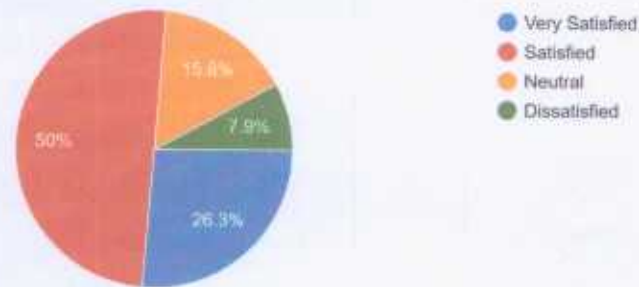
In terms of the communication channels between staff and administration at the University, 47.4% employee were satisfied with. 34.2 % employee were found to be very satisfied. On the other hand, 18.4% employee seems to be neutral. No employee reported it as dissatisfied.


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4. How satisfied are you with the opportunities for professional development and growth at Kumaun University?

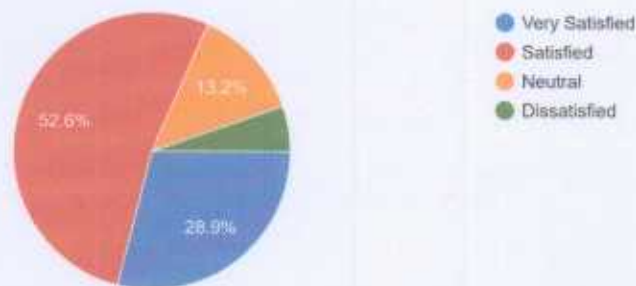
38 responses



The level of satisfaction of 50% employee was satisfied with the opportunities for professional development and growth at University while 26.3 % employee were found to be very satisfied. 15.8% of the employee were observed to be neutral while 7.9% employee have given neutral response.

5. How satisfied are you with the clarity and transparency of policies and procedures at Kumaun University?

38 responses

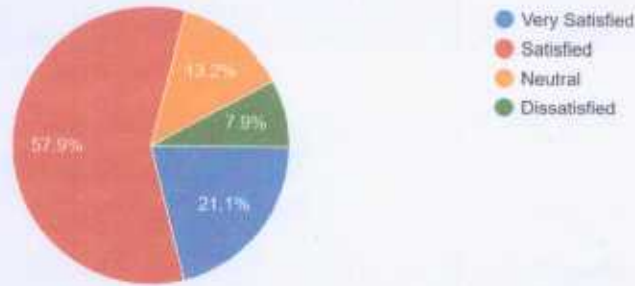


As per the data received, 52.6% employee considered the performance of the University satisfied with respect to the opportunities for professional development and growth at University while 26.3 % employee rated it to be very satisfied. 15.8% of the employee were observed to be neutral while 7.9% employee have given dissatisfied response.


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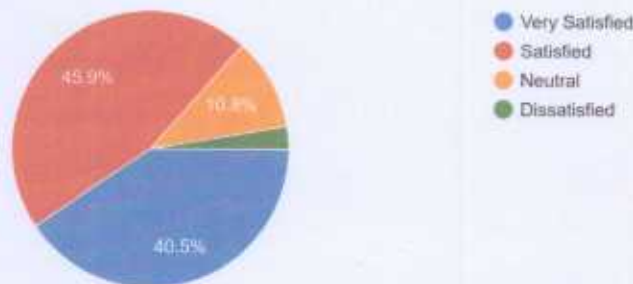

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6. How satisfied are you with the support services (HR, IT, etc.) provided by Kumaun University?
38 responses



On the basis of the responses collected, 57.9% employee were satisfied with the support services provided by the University, 21.1% employee were observed to be very satisfied, 13.2% of the employee indicated neutral response while 7.9% employee felt dissatisfied with the support service.

7. How satisfied are you with the cleanliness and maintenance of workplace facilities at Kumaun University?
37 responses



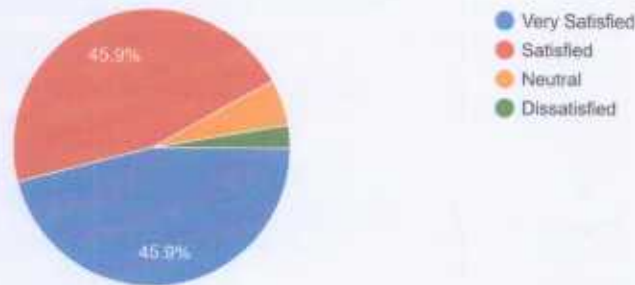
The data analysis reflects that maximum percentage of the employee (45.9%) rated satisfied, and 40.5% rated very satisfied to the cleanliness and maintenance of workplace facilities in the University. 2.7 % felt dissatisfied while 10.8% indicated neutral response for the same.


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8. How satisfied are you with the opportunities for collaboration and teamwork within your department/office?

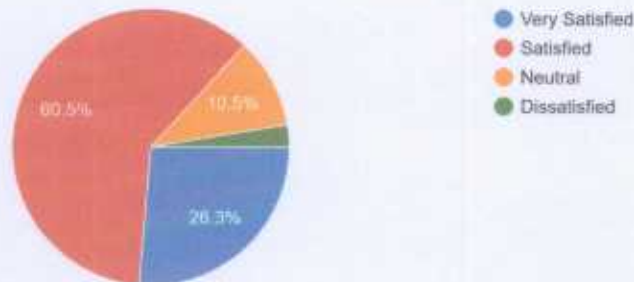
37 responses



According to responses collected, equal percentage of employee shared very satisfied (45.9%) and satisfied (45.9%) with opportunities for collaboration and teamwork within their department/office. 5.4% given neutral remark while 2.7% considered it to be dissatisfied.

9. How satisfied are you with the work-life balance provided by Kumaun University?

38 responses

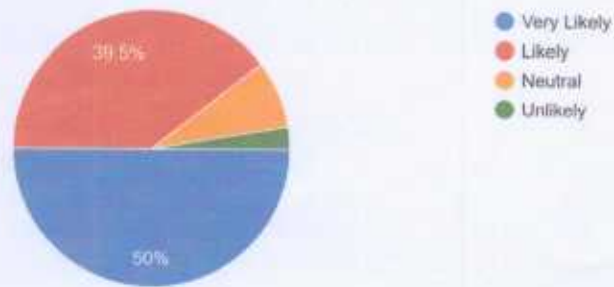


86.8% given the response in affirmative manner while 10.5% employee responded neutral about the work-life balance provided by the University. 2.6 % employee were observed to be dissatisfied for the same.


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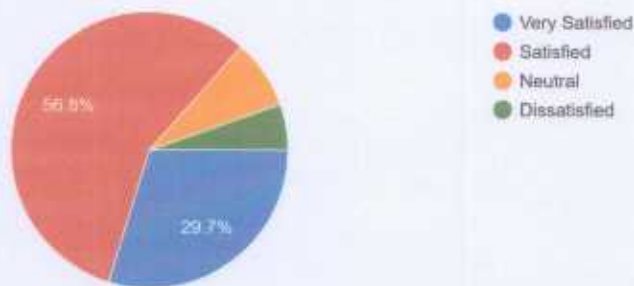

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10. How likely are you to recommend Kumaun University as an employer to a friend or colleague?
38 responses



As per response received, overall 89.5% employee have given positive response and they strongly agreed to recommend the Kumaun University as an employer to a friend or colleague. 7.9 seems to be neutral in their response while 2.6% have given negative response for the same.

11. How satisfied are you with the recognition and appreciation of your contributions at Kumaun University?
37 responses

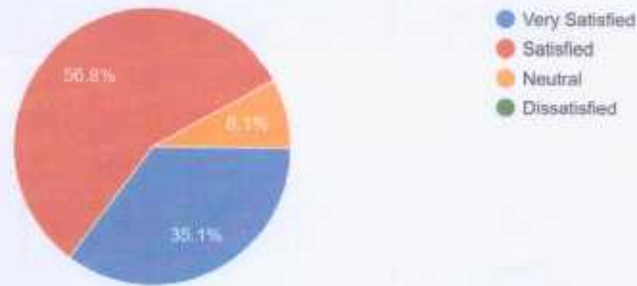


As per the responses collected, it was observed that 86.5% employee were commented positively on the recognition and appreciation they got on their contributions from the University. 5.4 percentage of employee were dissatisfied with the statement while 8.1% have given their neutral response in this regard.


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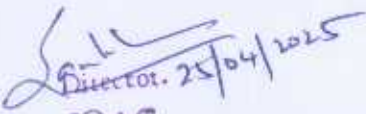
12. How satisfied are you with the overall leadership and management at Kumaun University?
37 responses



Maximum percentage (91.9%) of the employee have given positive response with the overall leadership and management of the University while 8.1% have given neutral response in this regard. No employee was dissatisfied with the statement.

Suggestions from employee

- Expansion of Workspace is needed
- Happy that presently things are improving day by day in a systematic manner. It will definitely take university to new heights
- Promotion of technical staff should be in time.
- Digital initiative towards routine work at workplace should be required to establish or improve. A routine


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पत्रांक :

Action Taken Report

दिनांक.....

➤ Expansion of Workspace

Action taken: Possibilities have been checked but due to LDA problems in Nainital, it cannot be possible but at limited space, the necessary requirements were fulfilled.

➤ Digital Initiative towards routine work

Action taken: Digital initiative towards routine work has been implemented at the University

➤ Happy that presently things are improving day by day in a systematic manner. It will definitely take university to new heights

Action taken: The comments are appreciated.

➤ Time bound promotion of technical staff

Action taken: The suggestion is forwarded to the higher authorities to kindly make policies for the process of the same.

➤ Support and resources

Action taken: Suggestions are forwarded to the higher authorities to increase the support and resource facilities to the employees of the university.

➤ Opportunities for professional development and growth

Action taken: MMTTC, Kumaun University has instructed to arrange professional development courses for the employee which will affect their work efficiency and short-term growth.

➤ Clarity and transparency of policies and procedures

Action taken: It is suggested to higher authorities to kindly make the policies and procedures available on the website so that anyone can explore their application.

➤ Recognition and appreciation

Action taken: Suggestions are forwarded to higher authority to organize some events for employees so that their hard work can be recognized and appreciated.


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दिनांक. 22/04/2024

Parents Feedback Survey

The survey gathered responses from 167 parents regarding their perceptions of Kumaun University across various aspects of its academic environment. The survey captured a wide array of respondents, encompassing parents from different backgrounds and geographical locations. This diversity adds richness to the data, reflecting a broad spectrum of perspectives on the university's performance. A majority of respondents; 19.8% are very satisfied and 56.3% are satisfied by with the quality of education and facilities. However, a notable proportion also indicated neutrality or dissatisfaction, suggesting room for improvement in meeting parental expectations.

Communication channels between the university and parents received mixed reviews, with 35.9% finding them very effective and effective, while 25.7% found them somewhat effective, and 20.4% deemed them ineffective. This indicates a need for enhancing communication strategies to better engage parents and keep them informed about academic updates and events.

34.1% have rated the level of interaction between teachers and parents as good and 20.4% as excellent. However, there were also notable proportions reporting average or poor interaction, indicating potential areas for strengthening teacher-parent collaborations. Regarding safety and discipline, 46.7% rated the university's efforts as good, while 27.5% rated them as excellent. Nevertheless, a significant minority expressed concerns, suggesting a need for continuous efforts to enhance safety measures and maintain discipline on campus.

In terms of academic and counselling support services, 66% expressed satisfaction, highlighting the importance of these services in supporting students' academic journey. However, the presence of dissatisfied respondents underscores the necessity of refining and expanding support offerings to cater to diverse student needs effectively.

The relevance and adequacy of the curriculum and study material were generally positively received, with 87.5% agreeing that they adequately prepared students for their future careers. This indicates a perceived alignment between the university's academic offerings and students' career aspirations, reflecting positively on the institution's educational quality.


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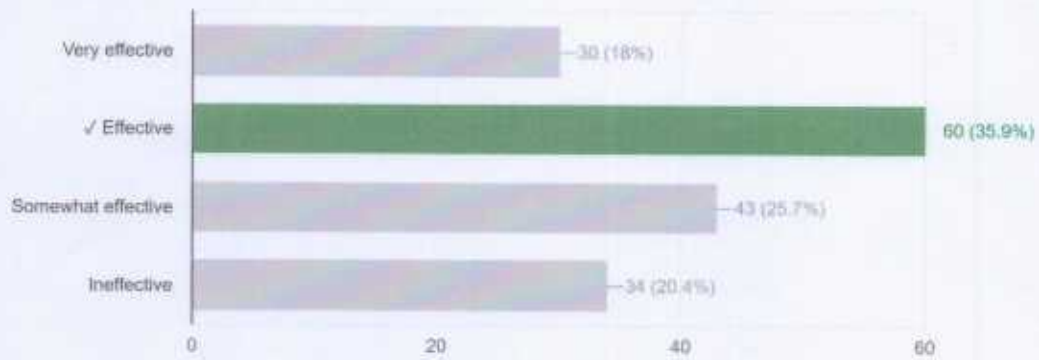
1. How satisfied are you with the quality of education and facilities provided by Kumaun University for your child?

94 / 167 correct responses



2. How effective do you find the communication channels between the university and parents regarding academic updates, events, and concerns?

60 / 167 correct responses

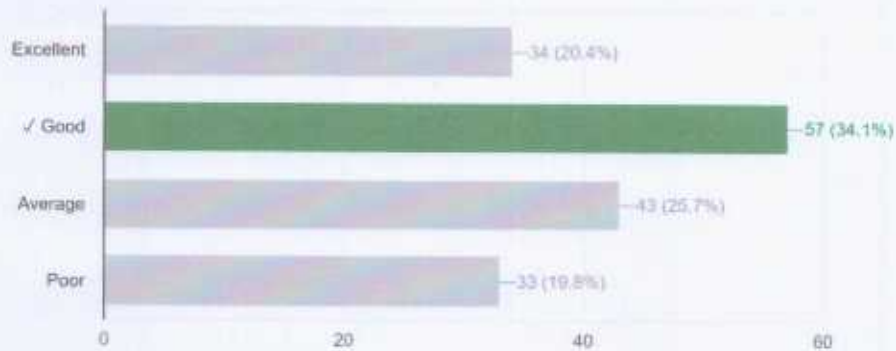



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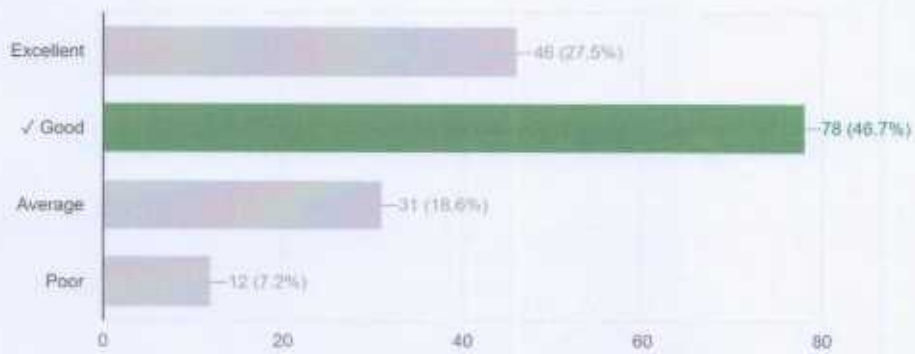
3. How would you rate the level of interaction between teachers and parents regarding your child's progress and academic needs?

57 / 167 correct responses



4. How well does Kumaun University maintain discipline and ensure the safety of students within campus premises?

78 / 167 correct responses

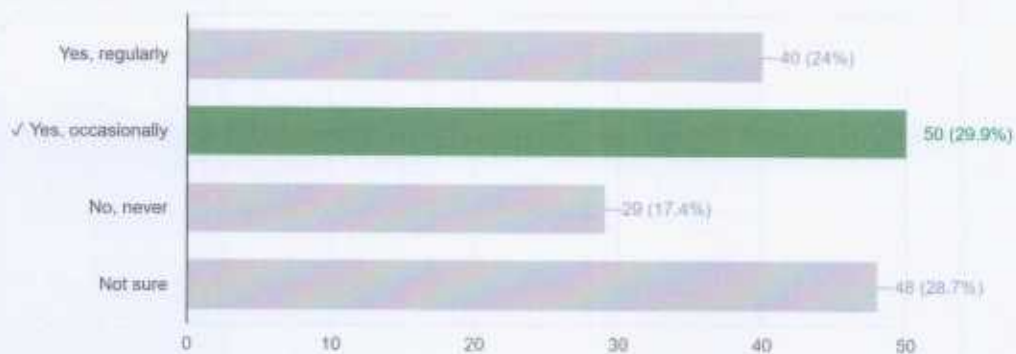


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5. Have you been provided with opportunities to provide feedback or suggestions to the university regarding your child's education and overall experience?

50 / 167 correct responses



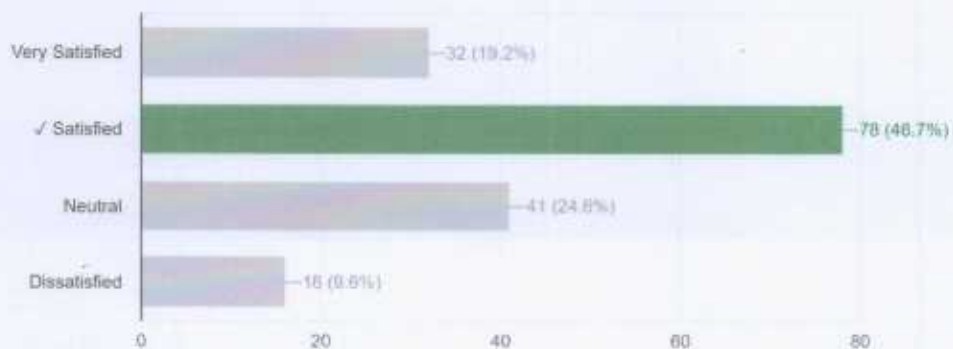
6. How satisfied are you with the hostel's facilities at Kumaun University?

49 / 167 correct responses



7. How satisfied are you with the academic and counselling support services offered by Kumaun University for students?

78 / 167 correct responses

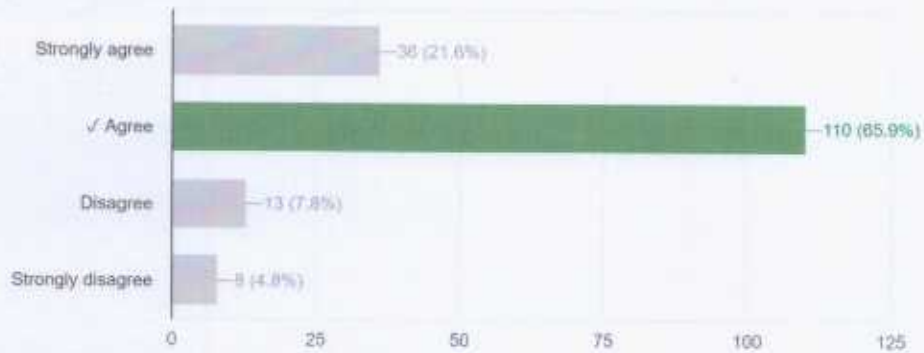



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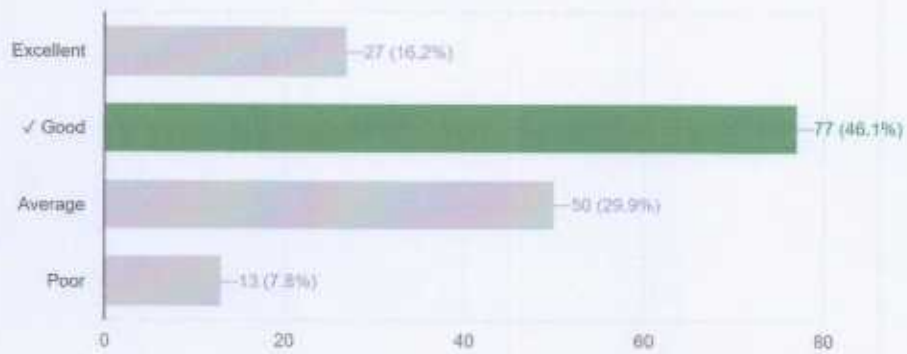
8. Do you believe that the curriculum and study material provided by the university are relevant and adequately prepare students for their future careers?

110 / 167 correct responses



9. How would you rate the overall infrastructure and facilities available at Kumaun University for students' academic and extracurricular activities?

77 / 167 correct responses

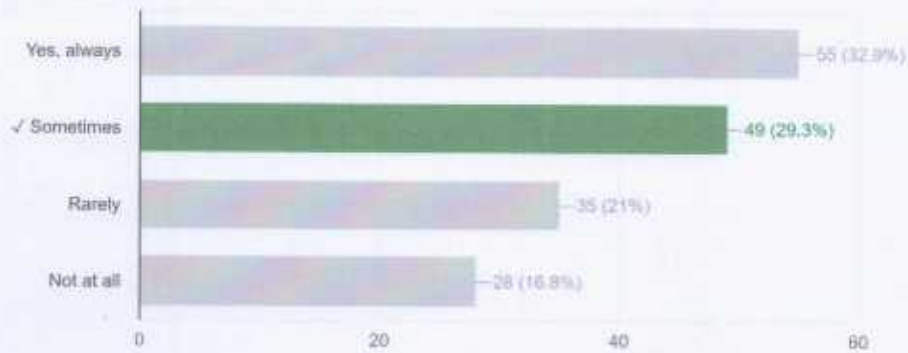



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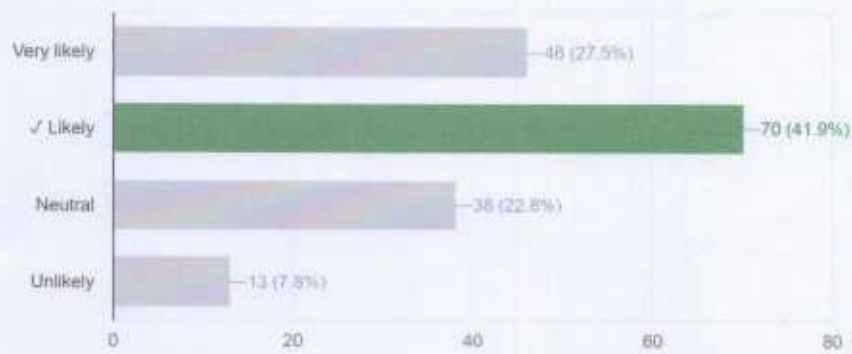
10. Do you feel encouraged and welcomed to participate in university events, parent-teacher meetings, and other academic activities?

49 / 167 correct responses



11. Based on your child's experiences and your interactions with the university, how likely are you to recommend Kumaun University to other parents?

70 / 167 correct responses



Savitri
Director
IQAC
Kumaun University
Nainital



SUGGESTIONS RECEIVED FROM THE PARENTS

Academic improvement and student support:

- Focus on enhancing academic achievement and personality development.
- Ensure timely exams, reduced assignment load, and transparent processes.
- Provide job opportunities and campus placements for students.

Infrastructure and facilities:

- Improve sanitation and hostel facilities, especially for professional courses.
- Establish a college bus system for convenient student transportation.
- Expand the Yoga Department and provide necessary equipment.


Student welfare and engagement:

- Address issues faced by agriculture students, including delayed exams, high fees, and inadequate exposure.
- Provide opportunities for practical work, educational trips, and entrepreneurship initiatives.

Communication and accountability:

- Improve communication between the university, parents, and students.


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पत्रांक :

ACTION TAKEN REPORT

दिनांक.....

Concerns

Academic improvement and student support:

- University has revised academic calendar to ensure timely exams and online classes are being taken to cover syllabus on time.
- We have requested the concerned Head to conducted a review on assignments and reduced workload to optimize student learning.

Infrastructure and facilities:

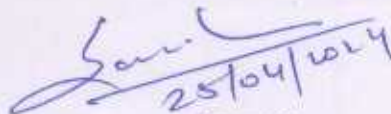
- Letter has been sent to the Director, D.S.B. Campus to improve the sanitation in the campus
- Expansion of the infrastructure for Yoga Department at present is not possible but we are looking for the possibilities.

Student welfare and engagement:

- KU-IIC has increased the frequency of practical training sessions, educational trips, and workshops on entrepreneurship to provide holistic learning experiences for students.

Communication and accountability:

- We have established regular communication channels between the university, parents, and students through newsletters, emails, and dedicated portals.
- We are planning to conducted periodic meetings and feedback sessions to ensure transparency, address concerns, and maintain accountability in decision-making processes.


25/04/2024

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पत्रांक :

दिनांक.....

Feedback Analysis Report: Kumaun University, Nainital
Academic Session: 2022-2023

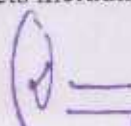
This report presents a comprehensive analysis of student feedback collected during the academic session 2022-23 at Kumaun University, Nainital. It offers insights into the strengths and areas for enhancement of the institution, shedding light on the overall satisfaction levels among students. Feedback was gathered via an online rating system, utilizing a scale ranging from 1 to 5, where 5 denoted 'Excellent,' 4 represented 'Very Good,' 3 indicated 'Good,' 2 stood for 'Average,' and 1 signified 'Below Average.' This methodology facilitated a quantitative assessment of student satisfaction across various domains, including course content, teaching-learning methods, and the evaluation process.

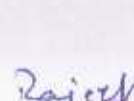
According to student responses, the university received predominantly positive ratings, with an impressive 83.39% of students rating it as 'Excellent.' A breakdown of responses is as follows:

- Excellent (5): 82.55%
- Very good (4): 4.60%
- Good (3): 2.91%
- Average (2): 2.73%
- Below Average (1): 6.47% These results indicate a highly favorable perception of the university, with 91.14% of respondents rating it as 'Very Good' or 'Excellent.'

Feedback was solicited on five key aspects of course content and delivery, highlighting the university's proficiency in these areas. The evaluation encompassed syllabus coverage, detailed topic discussions, teacher expertise, communication skills, and the ability to inspire students. The high average scores received underscore the institution's excellence in this domain.

Students assessed eleven factors related to teaching and learning, revealing a positive outlook on various aspects including teacher punctuality, engagement, preparedness, guidance,

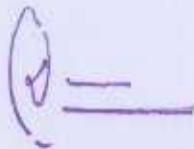

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and promotion of class participation. Moreover, students appreciated the use of modern teaching aids, relevance of course material to real-world scenarios, friendly demeanour of teachers, provision of unique study materials, unbiased assistance, and discussion of career aspirations.

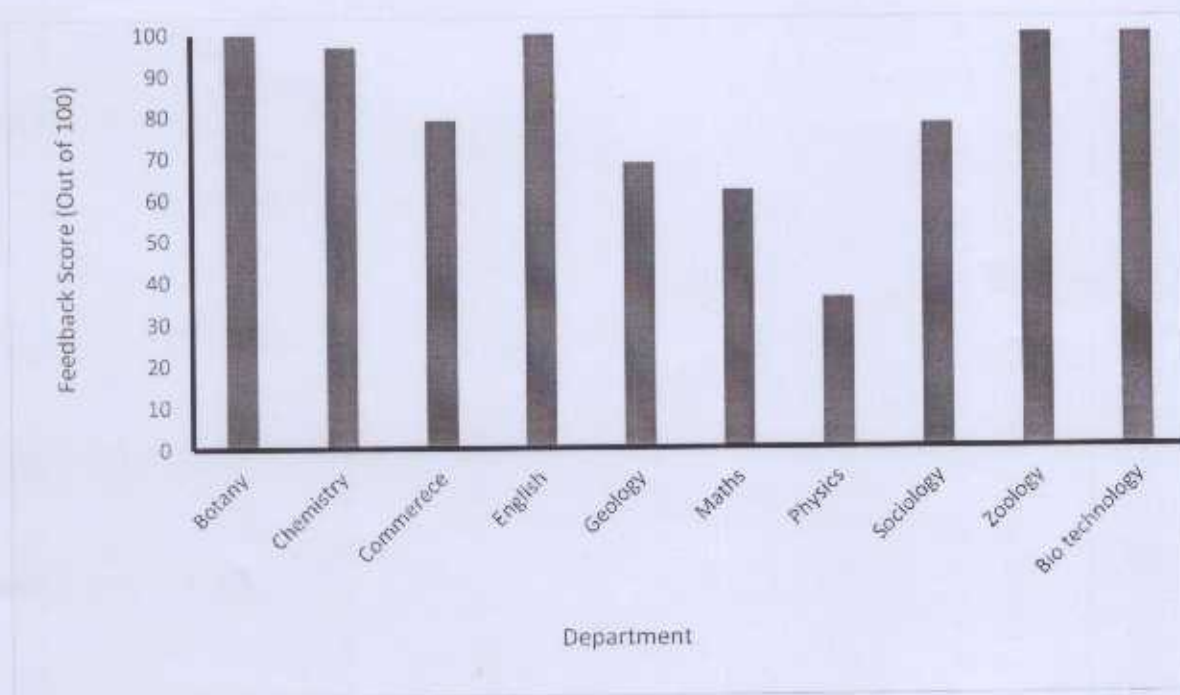
The evaluation process was scrutinized based on three key aspects, with student responses indicating satisfaction with the internal assessment procedures. Students acknowledged timely assessments, provision of answers and feedback by teachers, and perceived fairness and impartiality in the evaluation process.

Students widely recognized teachers for their professional competence and role-model status, indicating a high level of respect and admiration for faculty members. The feedback analysis reflects Kumaun University, Nainital, as a provider of superior academic standards, characterized by high-quality course content, effective teaching-learning practices, and a fair evaluation system. While commendable, there exist areas for improvement, emphasizing the importance of ongoing feedback mechanisms to ensure continual enhancement of education quality and student satisfaction.



Rajiv

S. No	Department	Feedback Score (Out of 100)
1	Botany	100
2	Chemistry	96.89
3	Commerce	79
4	English	100
5	Geology	68.63
6	Maths	62
7	Physics	36
8	Sociology	78
9	Zoology	100
10	Bio technology	100



① =

Rajeev



KUMAUN UNIVERSITY, NAINITAL

STUDENT FEEDBACK – TEACHING (ACADEMIC YEAR: 2022–23)

Web link: <https://kumainital.ac.in/studentfeedback.php>

Sl. No.	Feedback Question	Answer (In %)				
		Excellent	Very Good	Good	Average	Below Average
1	The teacher covers the entire syllabus	76.26	7.91	6.47	0.72	7.91
2	The teacher discusses topics in detail	76.98	8.63	3.60	2.88	7.19
3	The teacher possesses adequate knowledge of the subject taught	84.17	5.76	2.88	2.16	4.32
4	The teacher communicates clearly	82.01	3.60	4.32	2.88	6.47
5	The teacher inspires me by his/her knowledge in the subject	81.29	3.60	5.04	2.88	6.47
6	The teacher is punctual to the class	84.17	4.32	1.44	2.16	7.19

Rajiv

7	The teacher engages the class for the full duration and completes the course in time	82.01	5.76	3.60	1.44	6.47
8	The teacher comes fully prepared for the class	84.89	4.32	2.88	1.44	5.76
9	The teacher provides guidance / counselling in academic and non-academic matters in/outside the class	82.73	4.32	1.44	2.88	7.91
10	The teacher encourages participation and discussion in class (Teacher-Student, Student-Student)	79.86	5.76	2.88	3.60	7.19
11	The teacher uses modern teaching aids/gadgets, handouts, suggestion of references, PPT, web-resources (any other)	80.58	4.32	2.16	4.32	7.91
12	The teacher relates the course material with real world situations	82.01	4.32	3.60	3.60	5.76
13	The teacher's attitude toward the students is friendly and helpful	86.33	2.16	2.88	2.16	5.76
14	The teacher provides study material which is not easily available in text books	84.17	5.04	1.44	1.44	7.19
15	The teacher helps students irrespective of gender	86.33	4.32	0.00	2.88	5.76

Rajiv

16	The teacher helps students by discussing career goals	83.45	3.60	2.88	2.88	6.47
17	Internal assessments were conducted as per schedule	83.45	3.60	3.60	2.88	5.76
18	Teacher shares the answers of class tests and feedback of assignments/ shows evaluated answer books of internal evaluation	82.01	2.88	2.16	5.76	6.47
19	The teacher is fair and unbiased in the internal evaluation process	84.17	3.60	2.16	4.32	5.04
20	Overall Rating of the Teacher: In my view the teacher has professional competence and is a role model	84.17	4.32	2.88	1.44	6.47



Rajiv



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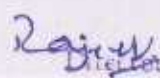
दिनांक.....

ACTIONS TAKEN REPORT

Date: 13.06. 2023

S. No.	Concerns	Action taken
1.	Certain department receiving lower satisfaction scores	Instructed the concerned Head for curriculum review and improvement in teaching methodologies including experimental learning and case studies.
2.	Departments with high scores	Models for best practices.
3.	Students offered recommendations regarding teaching and learning practices.	Based on student feedback, the decision was made to emphasize a more practical approach to teaching. National Education Policy Faculty Development Programs were conducted by UGC-HRDC.
4.	Some courses reported to be difficult to understand	Supported the faculty development programs, modern teaching aids, and resources that enhance the teaching-learning experience. Study material is provided in form of PDF. Online classes and YouTube channel of Chemistry, Hindi, and Law.
5.	Washroom facilities are not so good and warrant improvement	The housekeeping department were instructed to address the issue and ensure the cleanliness of the restrooms.
6.	Limited exposure of students	Departments were encouraged to organize additional hands-on workshops or short-duration training courses, certified where applicable, to enhance students' exposure. The frequency of field visits was increased by the Department of Botany and Geology. The frequency of UBA camps was increased. Students are motivated to participate in the workshops, training courses and industrial visits.


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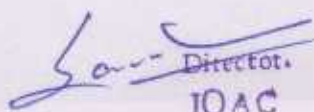
Student Feedback Survey, Kumaun University, Nainital, 2023-2024

Student Satisfaction Survey was conducted at Kumaun University for the academic year 2023-2024 yielded insights into various aspects of student satisfaction. With 748 responses collected, the survey evaluates teaching quality, resource availability, support services, campus facilities, extracurricular activities, communication channels, tuition fees, hostel amenities, canteen services, career development opportunities, and overall campus culture. The participants represented diverse academic backgrounds across departments such as Pharmaceutical Sciences, Management Studies, Biotechnology, Commerce, Zoology, Law, Agriculture, among others.

Teaching quality emerged as a notable aspect, with 34% very satisfied and 43% satisfied with the overall quality of teaching. The majority acknowledged the standards maintained in teaching. Resource availability raised concerns, as 12.6% of respondents expressed dissatisfied feelings about the accessibility of resources.

Support services, particularly academic advising and counselling, highlighted the scope for improvement, as 27.4% reported high satisfaction and 39.4% of students reported satisfaction, while 11.2% indicated areas needing enhancement. Campus facilities, including cleanliness and maintenance, reported mixed responses, with 31.8% expressing high satisfaction and 11.9% expressing dissatisfaction. In extracurricular activities, the only 60% expressed satisfaction, indicating a desire for more diverse offerings. Communication channels also highlighted areas for improvement, with 29% reporting high satisfaction and 45% were satisfied while 7.1% expressed dissatisfaction, emphasizing the need for better communication between students and faculty/administration.

Concerns regarding tuition fees affordability were raised, with 72.8% satisfied and 27.1% expressing neutrality or dissatisfaction. Hostel facilities and canteen/cafe services similarly showed opportunities for improvement, with 54.4% and 45% satisfaction rates,


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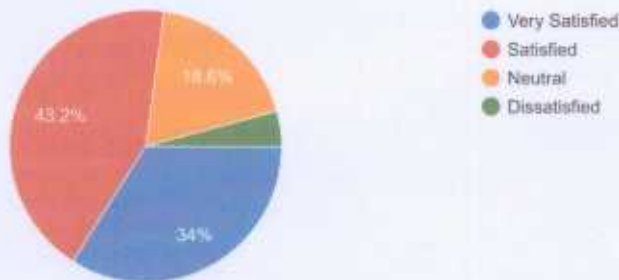
respectively. Overall, 68% of students expressed likelihood to recommend Kumaun University to others, indicating potential for enhanced satisfaction levels. Suggestions for improvement included better placement/internship opportunities, facility maintenance, academic resource enhancement, timely communication, and teaching standards improvement.

The student satisfaction survey provides valuable insights into areas of strength and areas needing improvement at Kumaun University. Addressing the identified concerns and implementing suggested improvements will contribute to enhancing the overall student experience and satisfaction levels.

Graphical representation of the responses of the students

1. How satisfied are you with the overall quality of teaching at Kumaun University?

748 responses



2. How satisfied are you with the availability of resources (library, labs, Wi-Fi, etc.) at Kumaun University?

748 responses

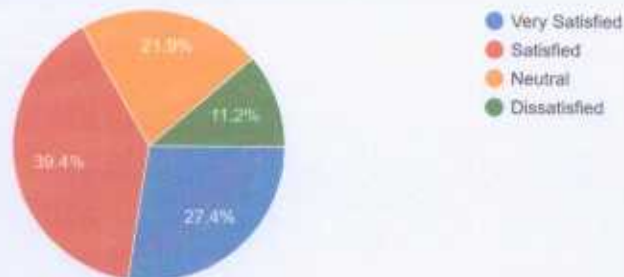



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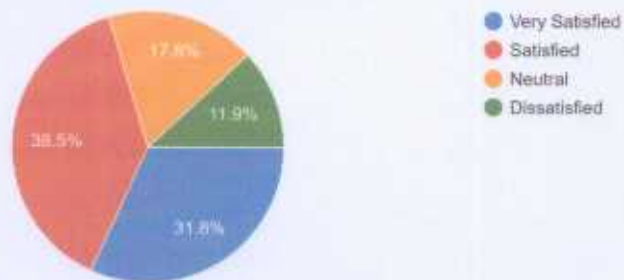
3. How satisfied are you with the support services (academic advising, counselling, etc.) provided by Kumaun University?

748 responses



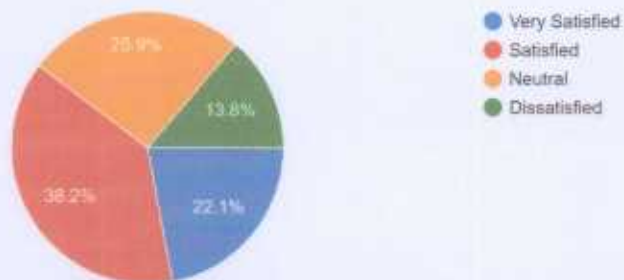
4. How satisfied are you with the cleanliness and maintenance of campus facilities at Kumaun University?

748 responses



5. How satisfied are you with the variety of extracurricular activities available at Kumaun University?

748 responses

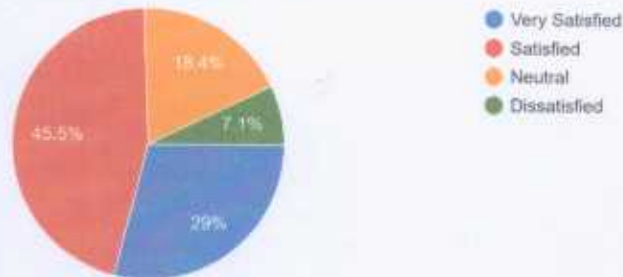



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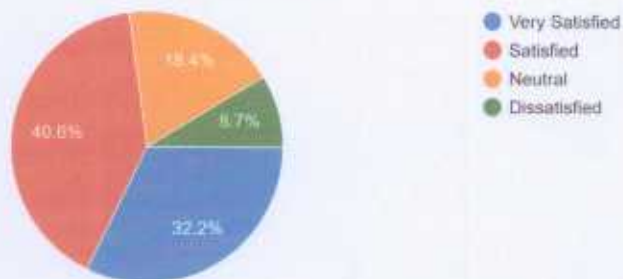
6. How satisfied are you with the communication channels between students and faculty/administration at Kumaun University?

748 responses



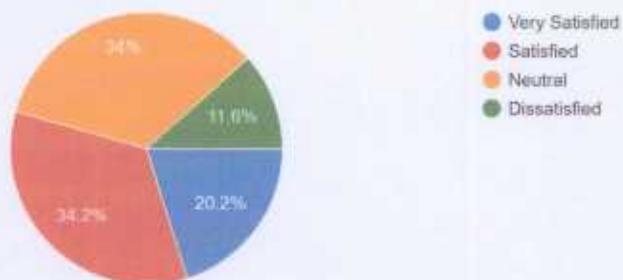
7. How satisfied are you with the affordability of tuition fees at Kumaun University?

748 responses



8. How satisfied are you with the hostel's facilities at Kumaun University?

748 responses

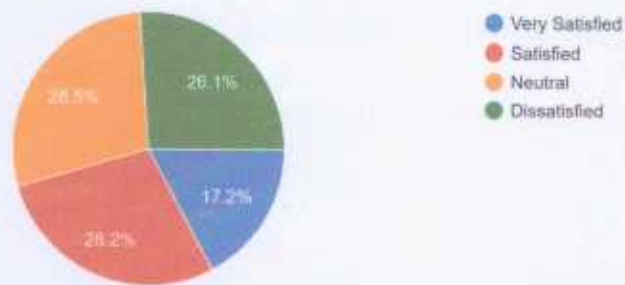



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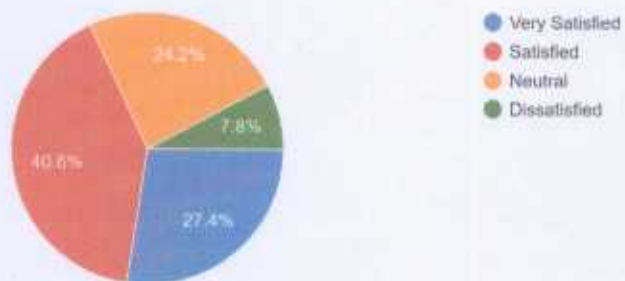
9. How satisfied are you with the Canteen/Cafe facility at Kumaun University?

748 responses



10. How likely are you to recommend Kumaun University to a friend or family member?

748 responses




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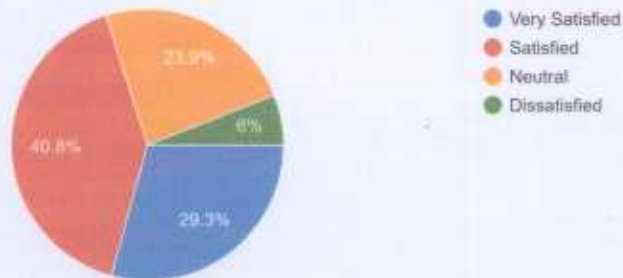
11. How satisfied are you with the opportunities for career development (internships, workshops, etc.) provided by Kumaun University?

748 responses



12. How satisfied are you with the overall campus culture and sense of community at Kumaun University?

748 responses




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ACTION TAKEN REPORT

S.No.	Concern raised	Action taken
1	There's a strong demand for internship and placement programs, as well as campus recruitment opportunities	Placement cell have been instructed to initiate placement / campus selection. We have strengthened partnerships with industry for internship and placement opportunities. Visiting Professor Directorate have been established and mentoring students.
2	Students demanded doubt sessions, practical works, innovative infrastructure and technology, and a modernized syllabus designed to meet current skill requirements.	We have started to conduct regular doubt-clearing sessions, remedial classes and practical workshops. University is investing in upgrading infrastructure and technology. We recently received 100 Crore under MERU scheme. Syllabus of several subjects have been revised in consultation with industry experts.
3	Students desire a friendly and supportive approach from faculty.	Faculty training on empathy and communication skills is being provided with MMTTP, Kumaun University, Nainital. Regular feedback is being taken from the students.
4	There's a call for improved facilities such as water, sports, and canteen services, as well as better access to resources like sports equipment, books, and notes.	We are committed to upgrade infrastructure to improve facilities. Expansion of canteen services and sports facilities is in progress. Number of available resources such as books and sport equipments are being upgraded.
5	Students emphasize the importance of receiving information on time, timely	We have implemented efficient communication channels for timely updates to students through WhatsApp.

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6	Concerns about sanitation and hygiene, particularly in restrooms, are raised, with a call for cleaner facilities and reliable water supply.	<p>The Director of D.S.B. Campus is asked to</p> <ul style="list-style-type: none"> i) ensure reliable water supply. ii) Increase the number of sanitation staff. iii) install hygiene stations and provide education on personal hygiene. iv) Improve cleanliness protocols and regular maintenance of restrooms.
7	Agriculture students specifically highlight issues such as delayed exams and results, lack of counselling and placement support, high fees, and irregular classes.	<p>We have informed the Head of Agriculture Department</p> <ul style="list-style-type: none"> i) to address scheduling issues to minimize exam and result delays. ii) to provide specialized counselling and placement support for agriculture students. iii) to review fee structures and consider subsidies or scholarships. iv) ensure regular and consistent class schedules.
8	Students demanded for improving laboratory instruments, introducing more modern technology like smart boards, and making online platforms available for various activities.	<p>We have upgraded laboratory equipment and facilities in several departments.</p> <p>Funds are already allocated to respective departments.</p> <p>Smart boards are installed in all the department.</p>
9	Students desire more extracurricular opportunities, such as sports events, clubs, and personality development activities, to foster holistic development.	<p>We are expanding extracurricular offerings including sports events and clubs.</p> <p>We are also providing funding and logistical support for extracurricular activities.</p>
10	Improvements in communication channels, including timely notifications via WhatsApp groups, are requested, along with increased student engagement in decision-making processes.	<p>We have established official communication channels including WhatsApp groups.</p> <p>Information and updates are timely disseminated.</p> <p>Regular feedback sessions are being conducted to address communication needs.</p>


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पत्रांक :

दिनांक... 21.04.2024

Teacher's Survey Report

This report presents an analysis of feedback received from 122 teachers regarding various aspects of the university's functioning. The respondents hold various positions including Professor, Assistant Professor, Guest Faculty, and others. Responses come from diverse academic departments including Botany, Law, Geology, Zoology, Economics, and others.

Approximately 99% of respondents perceive the university's efforts in promoting inclusive decision-making as effective or very effective. A significant majority (92.6%) of respondents feel that the university effectively involves faculty in shaping university-level course content. Around 91.8% of respondents view the university as supportive or very supportive in helping faculty adopt innovative teaching methods. The majority (95%) of respondents believe that the university is likely or very likely to promote collaboration with external experts in academic and industry settings. A substantial portion (95.1%) of respondents rate the university's examination and evaluation system as good or excellent.

Most respondents (92.6%) rate the university's library resources and procedures positively, considering them as excellent, good, or satisfactory. The university is perceived positively in promoting and supporting research activities, with 93.4% of respondents acknowledging its effectiveness. Satisfaction with infrastructure elements such as ICT facilities, classrooms, and labs varies, with the majority expressing satisfaction but notable concerns raised regarding cleanliness and maintenance. A significant number of respondents (89.5%) express satisfaction with the approachability of the university administration and the opportunities provided for academic growth. The effectiveness of the university's grievance redressal system is perceived positively by 86.8%.

Several respondents highlighted the need for fixed norms/guidelines for contract faculty. Improvement in infrastructure, including addressing electricity problems and enhancing internet facilities, was suggested. Some respondents requested research grants or seed money for contract and guest faculty to support their academic endeavours.


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The feedback indicates overall satisfaction with various aspects of the university's functioning, including decision-making processes, teaching support, and research activities. However, there are areas such as infrastructure maintenance and grievance redressal where improvements are suggested. Addressing these suggestions could contribute to further enhancing the university's effectiveness and satisfaction among stakeholders.

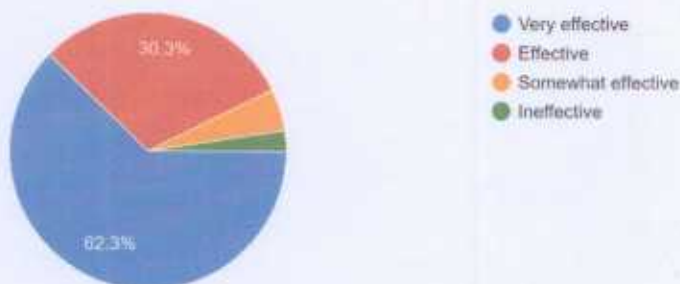
1. How effectively does the university promote inclusive decision-making among its employees?

122 responses



2. To what extent does the university involve faculty in shaping university-level course content?

122 responses

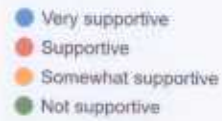
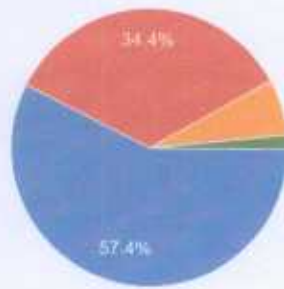



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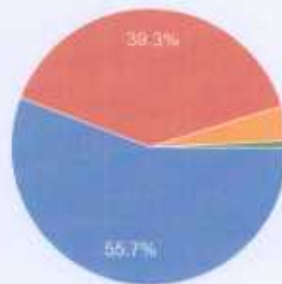
3. How supportive is the university in helping faculty adopt innovative teaching methods?

122 responses



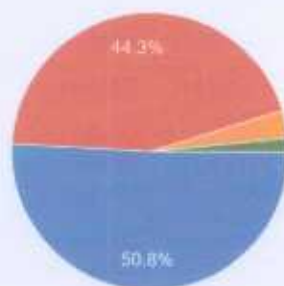
4. How likely is the university to promote collaboration with external experts in academic and industry settings?

122 responses



5. How fair and effective is the university's examination and evaluation system in assessing students' academic performance?

122 responses

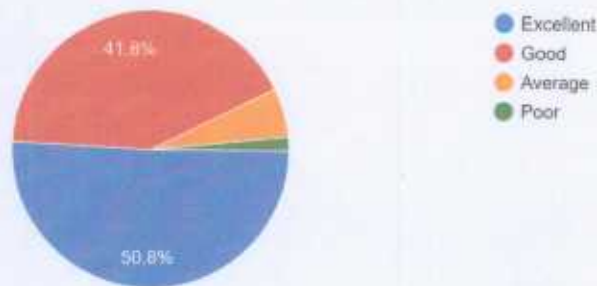



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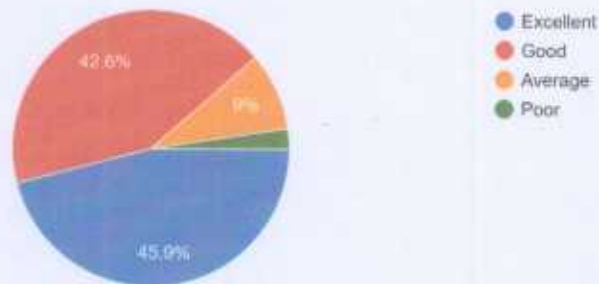
6. How well-equipped is the university's library with diverse learning resources such as books, journals, and e-resources?

122 responses



7. How fair and transparent is the procedure for acquiring books and resources in the university library?

122 responses



8. How satisfied are faculty, students, and research scholars with the utilization of the university library?

122 responses

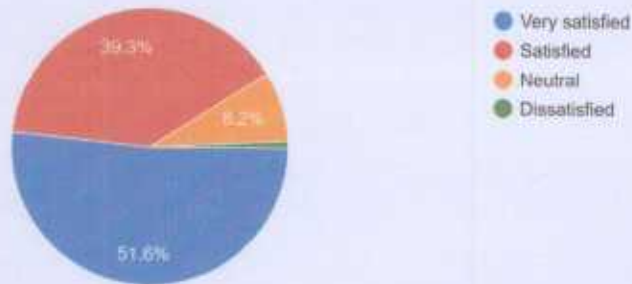



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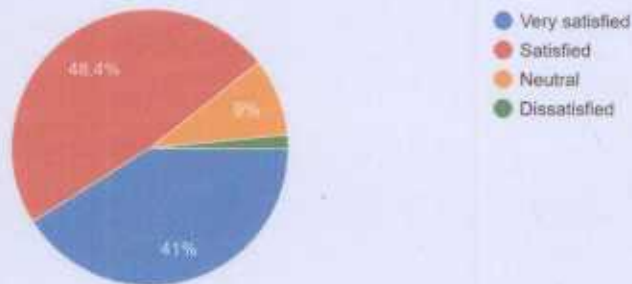
9. How satisfied are users with the convenience of accessing the library and the procedures for book issue/return?

122 responses



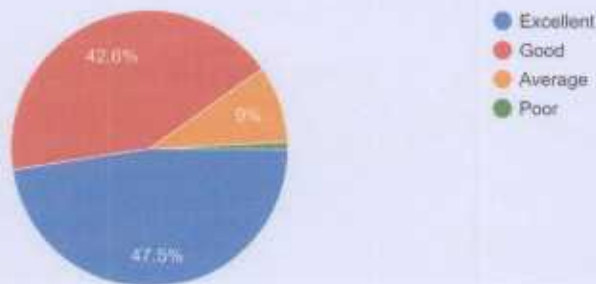
10. How satisfied are users with the fairness and transparency of the procurement process for departmental equipment/software?

122 responses



11. How up-to-date and user-friendly is the university website?

122 responses

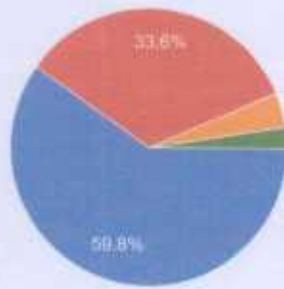



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12. How well does the university promote and support research activities?

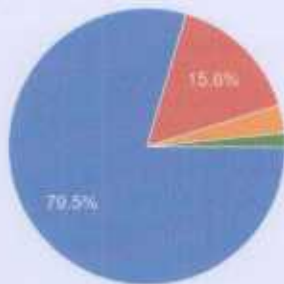
122 responses



- Very effectively
- Effectively
- Somewhat effectively
- Ineffectively

13. How regularly does the university support faculty participation in national conferences, seminars, and symposia?

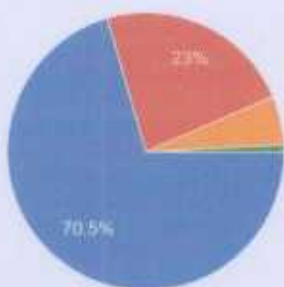
122 responses



- Yes, always
- Sometimes
- Rarely
- Not at all

14. How regularly does the university support faculty participation in international conferences, seminars, and symposia?

122 responses



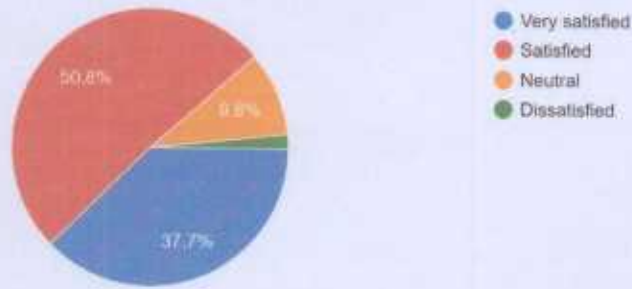
- Yes, always
- Sometimes
- Rarely
- Not at all


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15. How satisfied are users with the adequacy and quality of ICT facilities provided to faculty?

122 responses



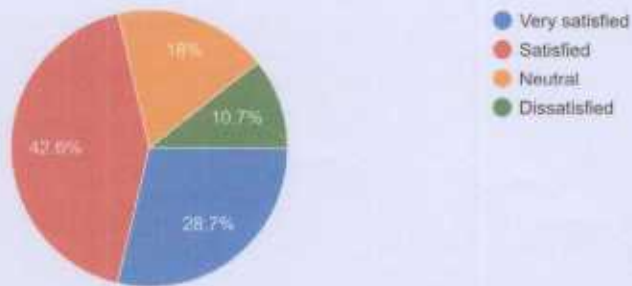
16. How satisfied are users with the adequacy, cleanliness, and maintenance of classrooms and furniture?

122 responses



17. How satisfied are users with the adequacy, cleanliness, and maintenance of toilets in the university?

122 responses

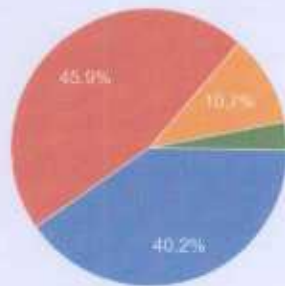



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Nainital.


Registrar
Kumaun University
NAINITAL.

18. How satisfied are users with the adequacy and functionality of labs for hands-on student training and research activities?

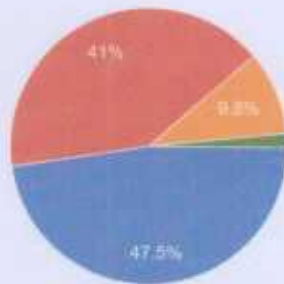
122 responses



- Very satisfied
- Satisfied
- Neutral
- Dissatisfied

19. How satisfied are faculty with the approachability and friendliness of the university administration?

122 responses



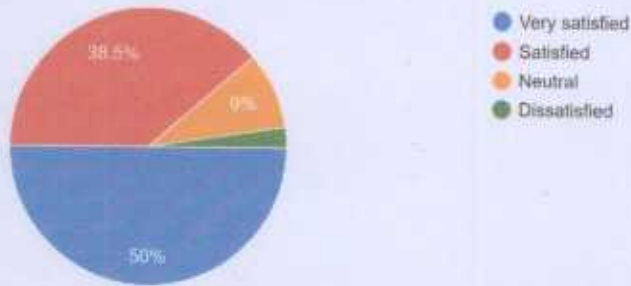
- Very satisfied
- Satisfied
- Neutral
- Dissatisfied


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Kumaon University
Nainital.


Registrar
Kumaon University
NAINITAL.

20. How satisfied are faculty with the opportunities and support provided by the university for academic growth?

122 responses



21. How effective is the university's grievance redressal system?

122 responses




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NAINITAL.



कुमाऊँ विश्वविद्यालय, नैनीताल-263001 (उत्तराखण्ड)
KUMAUN UNIVERSITY, NAINITAL (UTTARAKHAND) INDIA
(Accredited "A" Grade by NAAC)

पत्रांक :

ACTION TAKEN REPORT

दिनांक.....

Concern

- Cleanliness and maintenance

Action taken

- The Director of the D.S.B. Campus is asked
 - i) to hire additional maintenance and cleaning staff.
 - ii) implement a monthly cleaning and maintenance schedule for all campus facilities, including classrooms, laboratories, and common areas.

Concern

- Fixed norms/guidelines for contract faculty

Action taken

Formulated and circulated a clear set of guidelines and norms for contract faculty that outline terms of employment, responsibilities, benefits, and performance evaluation criteria.

Concern

- Research grants or seed money for contract and guest faculty

Action taken

- Planning to launch a seed funding initiative specifically designed for contract and guest faculty to support preliminary research projects

Concern

- Improvement in infrastructure, including addressing electricity problems and enhancing internet facilities

Action taken

- Wi-fi routers have been installed across campus with upgraded bandwidth.
- Backup generators are installed.
- A committee has been established to monitor infrastructure and recommend upgrades.

Sanku
25/04/2024
Director.

IQAC

Kumaun University
Nainital.

[Signature]
Registrar,

Kumaun University
NAINITAL